

Reseller of Choice

IP Telephony | Lines | Calls | Data Connectivity | Broadband | IP PBX
Conferencing | Mobile | Inbound Numbers | Value Added Services

MyIP Hosted Telephony



Powerful and flexible call management

MyIP Hosted IP Telephony

Frontier's MyIP hosted telephony provides a comprehensive range of features without the capital expenditure and depreciation of a traditional phone exchange.

Businesses enjoy the same features of a traditional phone exchange by benefit from a monthly rental model that includes all costs.

Customers will improve their productivity and communications with an easy-to-user interface and powerful call management.

We can also simplify your supply chain and provide one point of contact by providing the access required including broadband, LAN and MPLS connectivity.



Key features

- 99% availability
- Advanced call management with options such as call recording and conferencing
- Click to dial, contact and call management and presence control with PC Client, soft phone and Outlook integration
- Users defined rules to manage incoming calls including time of day routing and sequential ringing
- Easily set up audio conferences
- Calling features across IP phones, PC, PDA and dual mode mobiles with support for multimedia clients in 802.11 phones and GSM/GPRS/3G
- Optional instant messaging, white boarding and file transfer

Key benefits

- Reliability
- Reduced capex, maintenance costs and depreciation
- Direct calls to remote operators or facilitate home working
- Free calls between 'on-net' users within the company
- Choose the features you want, when you want them
- Benefit from future updates without infrastructure changes
- Reduce missed or unanswered internal calls as users can set their availability
- Manage multiple sites and users from a single PC via a web interface

Text 'Frontier' to 88886 for more information

 0845 301 4100

 sales@fvdata.co.uk

 www.fvdata.co.uk



Key Features

Call handling	Selective call forward
Call waiting	Screening list editing
Call hold	Call completion/return
Call transfer	Call completion to busy subscriber
Three-way calling	Automatic recall/call return
Call recording services	Call forward services
Station-controlled conference, 3 or 6 ports	Call forward unconditional
Directed call pickup	Call forward fixed
Call park	Call forward on busy
Directed call park	Call forward on doesn't answer
Simultaneous ringing	Call forward with validation
Speed calling services	CFD variable timing
Last number redial	Call forward of call waiting calls
Speed calling, individual short and long lists	Call forward remote activation
Call barring and restrictions	Hunt groups
Code restrictions	Directory number handling
Denied origination	Circular hunting within DNH group
Denied termination	Preferential hunting with DNH group
Deny call forwarding	Directory line hunting
Plug up	Multi-line hunting
Suspend/resume	Line overflow to DN for hunt group
Requested suspension	Line overflow to route for DLH group
Make set busy	Bridged night number for DLH Group
Subscriber activated call barring	Regulatory services
Party information services	Calling line flash for MCID
Delivery of diallable number	Customer originated trace
Calling number delivery	Miscellaneous services
Calling name delivery	Secondary directory number aka teen service
Calling number delivery blocking	Wake-up call request
Calling name blocking	CEPT international wake-up call
Automatic recall of diallable directory number	Secondary language
Automatic call back	No double connection
Screening services	Payment ceiling advice
Anonymous or selective call rejection	Busy line verification
Selective call acceptance	Single call arrangement

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License Options

Feature	Office	Company Number	Business Lite	Business Plus
Outbound calling	✓	x	✓	✓
Ad Hoc Conferencing	x	✓	✓	✓
Personal Agent	x	✓	✓	✓
Call Forwarding Busy (CFB)	✓	✓	✓	✓
Call Forwarding Do Not Answer	✓	✓	✓	✓
Call Forwarding Intragroup (CFI)	✓	✓	✓	✓
Call Transfer (CXR)	✓	✓	✓	✓
Call Waiting (CWT)	✓	✓	✓	✓
Call Waiting Intragroup (CWI)	✓	✓	✓	✓
Calling Name Delivery (CNAMD)	✓	✓	✓	✓
Dialable Directory Number (DDN)	✓	✓	✓	✓
Message Waiting (MWT)	x	✓	✓	✓
Meet Me Audio Conferencing	x	x	x	✓
Multiple Logins	x	✓	x	✓
Music On Hold	✓	✓	✓	✓
Name Display (NAME)	✓	✓	✓	✓
Three-Way Calling (3WC)	✓	✓	✓	✓
Voicemail with unified messaging	x	✓	✓	✓
PC Client - Address book	x	x	x	✓ up to 250 entries
PC Client - Caller name display	x	x	x	✓
PC Client - Caller picture display	x	x	x	✓
PC Client - Call logs	x	x	x	✓
PC Client - Click to call	x	x	x	✓
PC Client - Friends online	x	x	x	✓
PC Client - Web push	x	x	x	✓
PC Client - Clipboard	x	x	x	✓
PC Client - Whiteboard	x	x	x	✓
PC Client - Instant Messaging	x	x	x	✓
PC Client - Presence	x	x	x	✓ up to 50 friends
PC Client - Point-to-point video	x	x	x	✓

Options

Call recording (can be sent as a WAV file or accessed online)
 Attendant console (combines switchboard functionality with features such as presence and instant messaging)
 Customised music on hold (real time announcements)
 Auto attendant

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